

REMARKS

Applicants respectfully request reconsideration of the present application in view of the foregoing amendments and in view of the reasons that follow.

Request for Entry of After-Final Amendment and Reply:

It is respectfully requested that this after-final amendment and reply be considered and entered, since it is believed to place this application in condition for allowance.

Status of Claims:

No claims are currently being added or cancelled.

Claims 1, 5 and 9 are currently being amended.

This amendment amends claims in this application. A detailed listing of all claims that are, or were, in the application, irrespective of whether the claims remain under examination in the application, is presented, with an appropriate defined status identifier.

After amending the claims as set forth above, claims 1-12 are pending in this application.

Claim Rejections:

In the Office Action, claims 1-12 were rejected under 35 U.S.C. § 102(e) as being anticipated by U.S. Patent No. 6,212,177 to Greene et al. This rejection is traversed with respect to the presently pending claims, for at least the reasons given below. The comments provided below with respect to presently pending independent claim 1 also apply to presently pending independent claims 5 and 9, with recite similar features.

Claim 1 recites a "starting means for, when a remote computing start operation is performed at said second general-purpose personal computer, prompting input of a connecting telephone number of said first general-purpose personal computer, and upon input of the connecting telephone number, connecting with said first general-purpose personal computer via a telephone

network, and starting said virtual turret on said second general-purpose personal computer. Claim 1 also recites "connecting means for, when a connecting operation is performed from said telephone to said CTI device after start of said virtual turret on said second-general purpose personal computer, displaying an incoming call on said virtual turret started on said second general-purpose personal computer and, when responding to the display of the incoming call, communication-connecting said telephone with said CTI device".

Therefore, according to the mobile turret system as recited in claim 1, since the mobile turret system is configured not only such that "the virtual turret side and the mobile turret side are connected by remote computing, general-purpose operating software is used on a virtual turret on the basis of a general-purpose personal computer, and an operation of the control system of the virtual turret and/or a voice system of the CTI device is controlled from the mobile turret system by the connection by remote computing" (see 'Disclosure of the Invention' on pages 1 and 2 of the specification). Furthermore, when a connecting operation is performed from the telephone to the CTI device, an incoming call is displayed on the virtual turret started on the second general-purpose personal computer and, when responding to the display of the incoming call, the telephone is communication connected with the CTI device. Thereby, an effect is achieved in which a remote-computing connection between the virtual turret side and the mobile turret side (connection of an operating system/voice system) is obtained.

Now, when comparing the features of presently pending claim 1 to the disclosure of Greene et al., Greene et al. discloses a remote access system in which a communication terminal (virtual turret side) for monetary transaction composed of a telephone and a display unit is remote-connected with other computers (mobile turret side) through the internet and through a PSTN. Also, in Greene et al., a data communication channel is established between the communication terminal and the computer, wherein line status information regarding the same communication terminal is transmitted to the computer through the data communication channel, and the line status information is

displayed on a display screen of the computer. Also, in Greene et al., when a predetermined line is selected with a mouse from the displayed line status information, a voice communication channel to the line is ensured, whereby a use of the computer, who is away from the communication terminal, can perform operations as if he/she actually operates the communication terminal. In this regard, there are some similarities between the disclosure of Greene et al. and the invention as recited in claim 1.

However, the "starting means" and the "connecting means" as recited in claim 1 are much different from the disclosure of Greene et al. In particular, column 2, lines 42-61 of Greene et al. does not disclose or suggest features in which, when a remote computing start operation is performed at said second general-purpose personal computer, prompting input of a connecting telephone number of said first general-purpose personal computer, and upon input of the connecting telephone number, connecting with said first general-purpose personal computer via a telephone network, and starting said virtual turret on said second general-purpose personal computer, whereby when the virtual turret is started on the second general-purpose personal computer, connection between said first general-purpose personal computer and the second general-purpose personal computer is ensured.

Also, unlike the disclosure in column 3, lines 4-24 of Greene et al., the claimed connecting means is not configured to connect the telephone to the office switching network via the telephone network by operating the turret-function screen displayed on the remote-side computer. Rather, the claimed connecting means is configured to, when a connecting operation is performed from said telephone to said CTI device, display an incoming call on said virtual turret started on said second general-purpose personal computer and, when responding to the display of the incoming call, communication-connecting said telephone with said CTI device, when a connecting operation is performed from said telephone to said CTI device after start of said virtual turret on said second general-purpose personal computer, displaying an incoming call on said virtual turret started on said second general-purpose personal computer and, when

responding to the display of the incoming call, communication-connecting said telephone with said CTI device.

None of the above-mentioned features of presently pending claim 1 is disclosed or suggested by Greene et al.

Therefore, since Greene et al. does not disclose or suggested the claimed starting means and the claimed connecting means, Greene et al. cannot anticipate claim 1. Likewise, Greene et al. also does not anticipate independent claims 5 and 9 for similar reasons. In addition, the dependent claims are also allowable for at least the same reasons as the respective independent claims on which they ultimately depend.

Conclusion:

Accordingly, since there are no other objections or rejections raised in the Office Action that have not been addressed in this Amendment and Reply, Applicant believes that the present application is now in condition for allowance, and an early indication of allowance is respectfully requested.

The Examiner is invited to contact the undersigned by telephone if it is felt that a telephone interview would advance the prosecution of the present application.

The Commissioner is hereby authorized to charge any additional fees which may be required regarding this application under 37 C.F.R. §§ 1.16-1.17, or credit any overpayment, to Deposit Account No. 19-0741. Should no proper payment be enclosed herewith, as by a check being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to Deposit Account No. 19-0741. If any extensions of time are needed for timely acceptance of papers submitted herewith, Applicant hereby petitions for such extension under 37 C.F.R. §1.136 and authorizes payment of any such extensions fees to Deposit Account No. 19-0741.

Respectfully submitted,

Date October 12, 2004

By Phillip J. Articola

FOLEY & LARDNER LLP
Washington Harbour
3000 K Street, N.W., Suite 500
Washington, D.C. 20007-5143
Telephone: (202) 672-5300
Facsimile: (202) 672-5399

Phillip J. Articola
Registration No. 38,819